



# Instructions - Resmed Online Connect User account registration / Access request + ResScan Essentials Download

While a significant portion of our content is publicly accessible, certain information and areas are restricted to medical professionals, authorized distributors, and certified service technicians. This includes the ResScan Essentials software, which is located in a restricted-access area.

Please follow these three steps:

## 1. Register

Create your user account in Resmed Online Connect (ROC).

## 2. Wait for approval from Resmed

After registering and verifying your ROC user account, a clinical access request will automatically be sent to Resmed for review. You will receive an email notification once the review is complete.

## 3. Download ResScan Essentials

Go to the ResScan Essentials webpage in your region to download ResScan Essentials.

# Step by step Instructions

## 1. Register: Create user account in 'Resmed Online Connect'

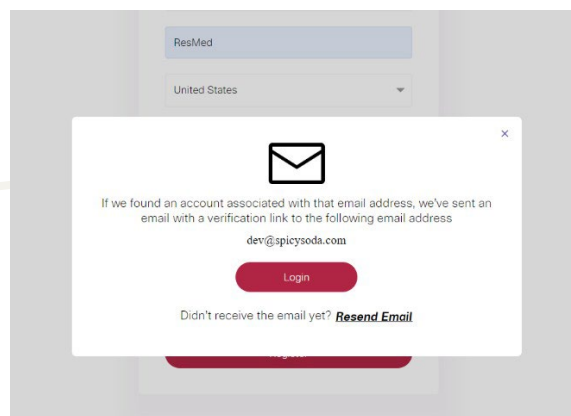
Follow the steps below to register your user account:

- Go to <https://account.Resmed.com/>
- Then click on "Create an account".
- Fill in your personal and organisational details, choose a secure password, and complete the required fields. *Please ensure: You enter your organisation name accurately. You use an official organisational email address.*
- Click "Register" to submit.



Your user account will be created.

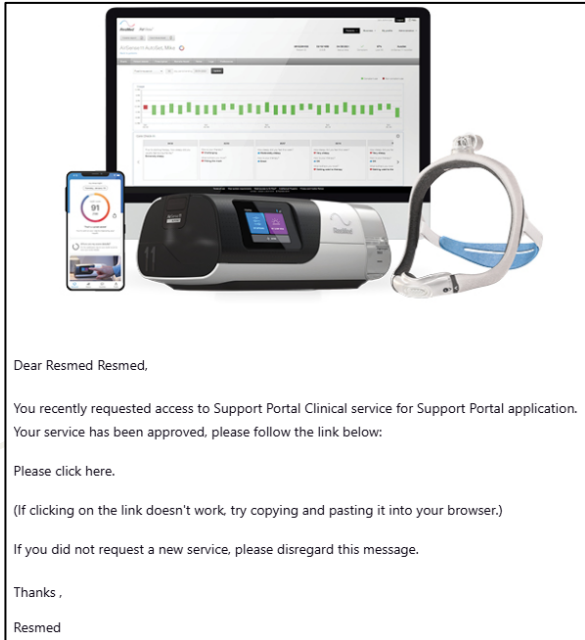
- Check your inbox for a "Registration Confirmation" email.
- Click the confirmation link in the email to finalise your registration. *If you don't see the email, check your spam/junk folder. You can resend the confirmation email during your first login.*



Need assistance? Please contact your Resmed representative.

## 2. Wait for approval from Resmed

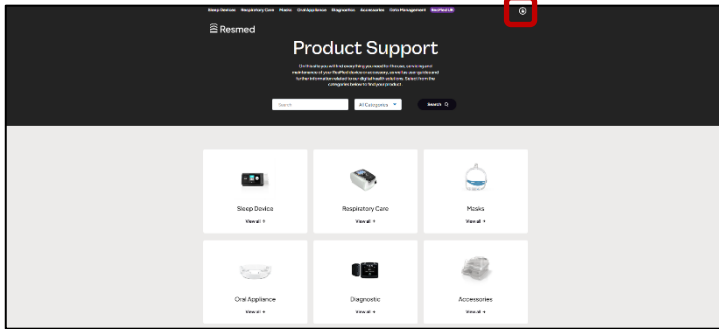
- Once you have created and verified your account, a clinical access request will automatically be sent to Resmed for review.
- You will receive an email notification upon approval of your clinical access rights, after which you will be able to view restricted documents and materials intended for clinical users.



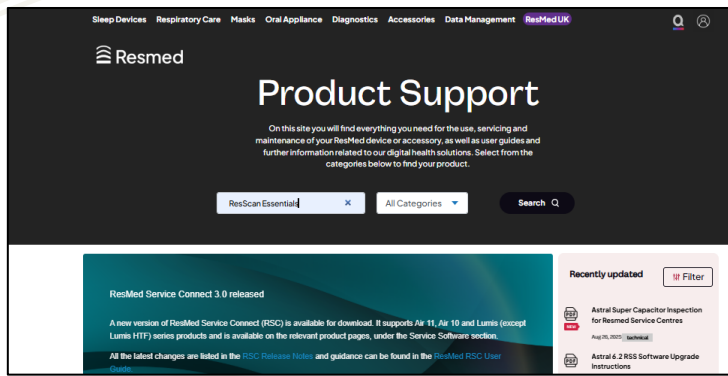
### 3. Download ResScan Essentials

Accessing ResScan Essentials from the Product Support Portal page:

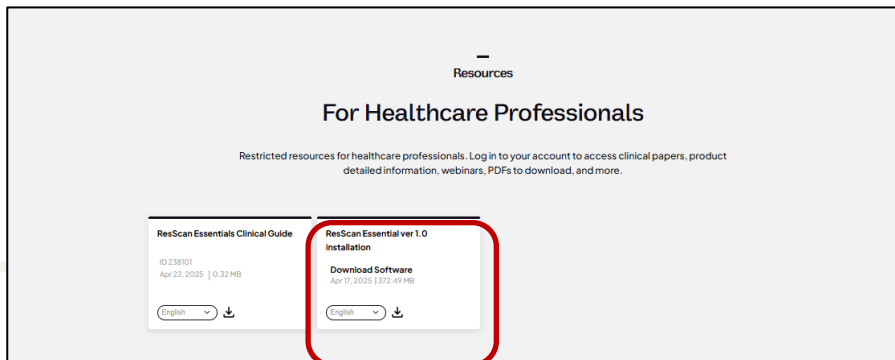
- Go to <https://support.resmed.com/> , you should be directed to your region’s Product Support Portal page.
- If you are not already logged into ROC, click the login icon located at the top-right corner of the page to enter your login details.



- Once logged into ROC, search for ResScan Essentials and navigate to the page.



- When on the ResScan Essentials page, scroll to the bottom and locate the Healthcare Professional Resources section. Click anywhere within the ResScan Installation box to begin downloading ResScan Essentials.



This content is intended for health professionals only. Please refer to the user and clinical guides for relevant information related to any contraindications, warnings and precautions to be considered before and during use of the product. © 2026 Resmed. 10114510r2 2026-01