

Software release notes

myAir by Resmed 4.7

- iOS™ 4.7
- Android™ 4.7
- myAir web 3.42

Product description

myAir is a personalized therapy management tool that encourages you to start and continue on therapy and resolve basic questions to increase your comfort. myAir empowers you to stay engaged with your therapy.

What's new

United States users only

- Dawn™, Resmed's 24-hour virtual assistant, now gives you clear explanations and tips based on your therapy data to help you feel comfortable every step of your sleep journey. Dawn only uses your data when you ask a question.

Global

- Bug fixes and enhancements.

Deferred issues

There are known issues that don't require action from you.

System requirements

myAir web

Browser (one of the following)

- Microsoft® Edge™ latest version (auto updates)
- Safari® latest version (auto updates)
- Chrome™ latest version (auto updates)
- Safari mobile on iPhone® and iPad®

myAir app

Supported operating systems

Android

- Android 11.0 and later

iOS

- iOS 18.0 and later

myAir web and app

Compatible machines

- AirCurve™ 10 ASV
- AirCurve 10 CS-A (web only)
- AirCurve 10 CS PaceWave (web only)
- AirCurve 10 S
- AirCurve 10 ST
- AirCurve 10 ST-A
- AirCurve 10 VAuto
- AirCurve 11 ASV¹
- AirCurve 11 S¹
- AirCurve 11 ST¹
- AirCurve 11 VAuto¹
- AirSense™ 10 AutoSet
- AirSense 10 AutoSet for Her
- AirSense 10 CPAP
- AirSense 10 Elite
- AirSense 11 AutoSet¹
- AirSense 11 CPAP¹
- AirSense 11 Elite¹
- Sleepmate™ 10 Auto (web only)
- Sleepmate 10 Elite (web only)
- NightOwl™ Mini¹

¹AirCurve 11 and AirSense 11 machines and NightOwl Mini devices are not supported in all countries.

Supported locations and languages

myAir web

Region	Locations	Languages
Americas, Australia, New Zealand	<ul style="list-style-type: none"> • Argentina • Australia • Brazil • Chile • Colombia • Mexico • New Zealand • United States 	<ul style="list-style-type: none"> • Portuguese (Brazil) • Spanish (Latin America) • UK English • US English
Asia	<ul style="list-style-type: none"> • Japan • Taiwan • Thailand 	<ul style="list-style-type: none"> • Japanese • Traditional Chinese • UK English • US English
Canada	<ul style="list-style-type: none"> • Canada 	<ul style="list-style-type: none"> • French Canadian • US English

Region	Locations	Languages
Europe	<ul style="list-style-type: none"> • Austria • Belgium • Cyprus • Czech Republic • Denmark • Finland • France • Germany • Greece • Iceland • Ireland • Italy • Malta • Netherlands • Norway • Poland • Portugal • South Africa • Spain • Sweden • Switzerland • United Kingdom 	<ul style="list-style-type: none"> • Czech • Danish • Dutch • Finnish • French (France) • German • Greek • Italian • Norwegian • Polish • Portuguese (Portugal) • Spanish (Spain) • Swedish • UK English • US English

Supported locations and languages

myAir app

Region	Locations	Languages
Americas, Australia, New Zealand	<ul style="list-style-type: none"> • Argentina • Australia • Brazil • Chile • Colombia • Mexico • New Zealand • United States 	<ul style="list-style-type: none"> • Portuguese (Brazil) • Spanish (Latin America) • UK English • US English

Region	Locations	Languages
Asia	<ul style="list-style-type: none"> • Hong Kong • India • Japan • Malaysia • Philippines • Singapore • South Korea • Taiwan • Thailand 	<ul style="list-style-type: none"> • Japanese • Korean • Malay (Partial support: Privacy Notice and legal consent statement only) • Traditional Chinese • UK English • US English
Canada	<ul style="list-style-type: none"> • Canada 	<ul style="list-style-type: none"> • French Canadian • US English
Europe	<ul style="list-style-type: none"> • Austria • Belgium • Cyprus • Czech Republic • Denmark • Finland • France • Germany • Greece • Iceland • Ireland • Italy • Luxembourg • Malta • Netherlands • Norway • Poland • Portugal • South Africa • Spain • Sweden • Switzerland • United Kingdom 	<ul style="list-style-type: none"> • Czech • Danish • Dutch • Finnish • French (France) • German • Greek • Italian • Norwegian • Polish • Portuguese (Portugal) • Spanish (Spain) • Swedish • UK English • US English

Still having problems?

Contact support (Americas, Australia, New Zealand)

myAir web and app

- Argentina: myairsupport@resmed.com
- Australia: myairsupportanz@resmed.com.au
- Brazil: myairsupport@resmed.com
- Canada: myairsupport@resmed.com
- Chile: myairsupport@resmed.com
- Colombia: myairsupport@resmed.com
- Mexico: myairsupport@resmed.com
- New Zealand: myairsupportanz@resmed.com.au
- United States: myairsupport@resmed.com

Contact support (Asia)

myAir web and app

- Hong Kong: CustomerService-GCG@ResMed.com (app only)
- India: myair.india@resmed.com.au (app only)
- Japan: myairsupport@resmed.jp
- Malaysia: myairsupport-my@resmed.my (app only)
- Philippines: myairsupport-ph@resmed.ph (app only)
- Singapore: myairsupport-sg@resmed.sg (app only)
- South Korea: myairsupportkr@resmed.kr (app only)
- Taiwan: CustomerService-GCG@ResMed.com
- Thailand: myairsupport-th@resmed.co.th

Contact support (Canada)

myAir web and app

- Canada: myairsupport@resmed.com

Contact support (Europe)

myAir web and app

- Austria: myairsupporteurope@resmed.eu
- Belgium: myairsupport@resmed.be
- Cyprus: myairsupporteurope@resmed.eu
- Czech Republic: myairsupport@resmed.cz
- Denmark: myairsupport@resmed.dk
- Finland: myairsupport@resmed.fi
- France: myairsupporteurope@resmed.eu
- Luxembourg: myairsupporteurope@resmed.eu (app only)
- Malta: myairsupporteurope@resmed.eu
- Netherlands: myairsupport@resmed.nl
- Norway: myairsupport@resmed.eu
- Poland: myairsupport@resmed.pl
- Portugal: myairsupport@resmed.pt
- South Africa: myairsupporteurope@resmed.eu

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- Iceland: myairsupporteurope@resmed.eu
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- Italy: myairsupporteurope@resmed.eu
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108367/1 2026-04

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