

Privacy Policy – ResMed (UK) for ResMed Sleep Clinic

ResMed is about to process certain of your personal data in order to allow you to follow your home sleep apnoea testing journey and to provide you the best therapy follow-up possible through our ResMed Sleep Clinic. This data processing will only occur if you are giving us your consent by clicking on the tick box “*I consent for my personal data to be processed as described in the Privacy Policy*”.

Information collected

If you consent to start your home sleep apnoea test journey, ResMed will have to collect certain of your personal data namely: contact information, personal identification, financial information, health-related information.

The ResMed entity responsible for the processing of the personal data collected through this home sleep test is ResMed (UK) Limited (Company No. 02863553) with its registered office at Quad 1, First Floor, Becquerel Avenue, Harwell Campus, Didcot, OX11 0RA, Oxfordshire, United Kingdom (“Controller”).

Your personal data will be kept as long as necessary to ensure the best diagnostic possible.

If you consent to be contacted by ResMed about products, services and research, ResMed will process certain of your personal data namely: contact information, personal identification.

The ResMed entity responsible for the processing of the personal data collected through your therapy follow up will be ResMed (UK) Limited (Company No. 02863553) with its registered office at Quad 1, First Floor, Becquerel Avenue, Harwell Campus, Didcot, OX11 0RA, Oxfordshire, United Kingdom (“Controller”).

Your data will be kept for a period of 5 years after your last contact with ResMed.

After your diagnosis, if you consent to proceeding with treatment through ResMed online application “AirView” (which includes patient therapy, customer support management, platform support management) ResMed will collect certain of your personal data namely: personal identification, health-related information.

The ResMed entity responsible for the processing of the personal data collected through your therapy follow up will be ResMed (UK) Limited with registered office at Quad 1, First Floor, Becquerel Avenue, Harwell Campus, Didcot, OX11 0RA, Oxfordshire, United Kingdom. (“Controller”).

Your data will be hosted in Germany and France and kept for a period of 10 years following our legal obligations.

Securing personal data

We have put in place appropriate organizational, technical, and administrative security measures to prevent Personal Data from being accidentally lost, used, or accessed in an unauthorized way, altered, or disclosed.

ResMed Centre for Healthy Sleep will always choose, where possible, to use an encrypted method to transfer patient data. When referring physicians do not have means to receive and read encrypted files, we send a hard copy of the sleep report in the post, however there are times when an emailed copy is requested by the doctor and you yourself. Please be aware that we take no responsibility for consequences that arise from an unsecured method of data transfer (including patient details) with your consent.

In addition, we limit access to Personal Data to:

- The authorised ResMed's employees
- ResMed's partner sleep physicians
- Our subprocessors.

Our subprocessors have been chosen with great care and act upon instructions by ResMed. They are bound by strict contractual rules regarding Data Protection.

We have implemented procedures to deal with Personal Data breaches, and we will notify affected individuals and the applicable supervisory authority of a breach where we are legally required to do so.

Transfer of data

Data could be processed out of your country of residency (including out of the EU/EEA). ResMed ensures that it is transferred to a third country that is deemed adequate by the European Commission or, where that is not the case, we take appropriate safeguards to ensure that your Personal Data remains protected in accordance with this Notice.

Your rights

You have the right to: (a) revoke your consent, (b) access and rectify your personal data at any time (c) to exercise your right to portability and ask for the process limitation or to oppose to it; (d) to request your personal data erasure, (e) you can also file a complaint with the Data Protection Authority having jurisdiction in your country.

To exercise one of the rights described above, please contact ResMed's Privacy team at the following email address: privacy@resmed.eu.

Please note that some legal obligations may limit your request to exercise rights. In this case, we will keep you informed thereof.