



ResMed CPAP Therapy Plans – Terms

We will provide you with products and replenishment products in accordance with the therapy plan you selected. Details of the therapy plans is set out at the end of these terms.

Fees

When you start the therapy plan, you pay an initial instalment fee. A month later, you will start paying a monthly fee for 36 months. The initial instalment fee and the monthly fee set out in your therapy plan. We only accept payments via credit card. We will not charge you interest, administration or other fees. If you fail to pay the monthly fees, we will stop supplying you with the products and services until you have paid all outstanding monthly fees. If you fail to pay all outstanding monthly fees, we reserve the right to terminate your plan after providing you with a written notice. If we terminate your plan, you will be liable to pay the remainder of the monthly fees under your plan immediately. We may look to recover any other costs and exercise any rights available to us by law.

Risk and Title

Risk of any loss or damage to products and title to the products will pass to you when you take physical possession of the products or when the products are delivered to you.

Termination

We can terminate your plan if you fail to pay the monthly fee. We may allow you to terminate your plan, but you will be liable to pay a cancellation fee calculated as the monthly fee payable multiplied by the number of months remaining under your plan.

Personal information

We will only use your personal information in accordance with the Privacy Act 1988 and ResMed's privacy notice, found at: <https://www.resmed.com/au/en/consumer/privacy.html>

Please remember to update your personal information, including your address as soon as possible by emailing us at info@sleepvantage.com.au as we will be delivering the products to the address you provided. We may charge you delivery fee if we have to re-deliver if the address is incorrect.



ResMed Sleep-on-it Promise – Device Therapy Plans only

If you sign up to a ResMed Device Therapy Plan and change your mind, you may cancel your plan within 30 days from the date of sign up. Note: The ResMed Sleep-on-it promise applies exclusively to ResMed Device Therapy Plans only and you will not be refunded any initial payment fees. You will need to contact your ResMed Authorised Dealer or ResMed (whichever you purchased your plan from) to cancel your plan. See terms and conditions [here](#).

ResMed 30-Day Mask Swap Program

You may change your mask within 30 days from the date of sign up or within 30 days of upgrading your mask at no additional cost to you, provided that (a) there is no damage to the mask as a result of improper use; and (b) you have proof of purchase/invoice document. Note: The ResMed Mask Swap Program is limited to one mask swap per customer, per year. Contact your ResMed Authorised Dealer or ResMed (whichever you purchased your plan from) if you would like to take up the ResMed Mask Swap Program. See terms and conditions [here](#).

Additional benefit

When you sign-up to the therapy plan, you automatically become a member of sleepvantage, our membership program. Through sleepvantage you will receive a range of exclusive member benefits. We may also send you marketing and promotional offers. You can opt out from marketing communication at any time by emailing us at info@sleepvantage.com.au or by clicking the unsubscribe button in any email sent to you by us.

Warranty and Australian consumer guarantees

Our products come with guarantees that cannot be excluded under Australian consumer law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the products repaired or replaced if the products fail to be acceptable quality and the failure does not amount to a major failure. ResMed provides a limited manufacturer's warranty. Information on the limited warranty is provided with the products.

Governing law

These terms are governed by the laws of New South Wales, Australia.

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ResMed Therapy Plans Schedule

AirSense™ 10 AutoSet™ Basic Plan	12 months after sign up	18 months after sign up	24 months after sign up	30 months after sign up
AirFit mask	1		1	
AirSense 10 filters	6		6	
HumidAir™ humidifier tub		1		1
ClimateLineAir™ tubing		1		1

AirSense™ 10 AutoSet™ Premium Plan	12 months after sign up	18 months after sign up	24 months after sign up	30 months after sign up
AirFit mask	1		1	
AirSense 10 filters	6		6	
CPAP wipes tub	6		6	
HumidAir™ humidifier tub		1		1
ClimateLineAir™ tubing		1		1
Mask cushion		1		1
Mask headgear		1		1

AirSense™ 10 AutoSet™ Premium Comfort Plan	3 months after sign up	12 months after sign up	18 months after sign up	24 months after sign up	30 months after sign up
AirTouch mask		1		1	
AirTouch cushions	9	5	6	5	6
AirSense 10 filters		6		6	
CPAP wipes tub	4	3	3	3	3
HumidAir™ humidifier tub			1		1
ClimateLineAir™ tubing			1		1
Mask headgear	1	1	1	1	1

AirSense™ 10 Elite™ Basic Plan	12 months after sign up	18 months after sign up	24 months after sign up	30 months after sign up
AirFit mask	1		1	
AirSense 10 filters	6		6	
HumidAir™ humidifier tub		1		1
ClimateLineAir™ tubing		1		1



AirMini™ Basic Plan	12 months after sign up	18 months after sign up	24 months after sign up	30 months after sign up
AirFit mask*	1		1	
AirMini filters	6		6	
AirMini tubing	1		1	

*AirMini compatible and excludes AirTouch mask systems.

AirMini™ Premium Plan	12 months after sign up	18 months after sign up	24 months after sign up	30 months after sign up
AirFit mask*	1		1	
AirMini filters	6		6	
CPAP wipes tub	6		6	
AirMini tubing	1		1	
Mask cushion		1		1
Mask headgear		1		1

*AirMini compatible and excludes AirTouch mask systems.

AirSense™ 10 Refreshment Plan	12 months after sign up	18 months after sign up	24 months after sign up	30 months after sign up
AirFit mask	1		1	
AirSense 10 filters	6		6	
HumidAir™ humidifier tub		1		1
ClimateLineAir™ tubing		1		1

AirTouch™ Refreshment Plan	3 months after sign up	12 months after sign up	18 months after sign up	24 months after sign up	30 months after sign up
AirTouch mask		1		1	
AirTouch cushions	9	5	6	5	6
CPAP wipes tub	4	3	3	3	3
Mask headgear	1	1		1	